

Fisher Medical Centre

Messaging Service Sign Up

Please note that we cannot send messages to shared mobile numbers (e.g. the same mobile number given for more than one patient)

I [Name] _____ Date of Birth: / /
of [address] _____

Mobile Telephone Number: _____

Landline Telephone Number: _____

Consent to FMC using an SMS Text / Voice messaging service to:

- remind me of appointments and let me cancel those appointments
- inform me of test results
- invite me to regular health checks
- provide me with other appropriate health related information
- provide me with relevant information about this service

I have read and accept the terms and conditions listed below:

Signed _____

Date _____

Terms and Conditions:

- It will be my responsibility to make sure that the practice has up-to-date contact [mobile and landline] telephone numbers for me.
- Having joined this service I am free to opt out at any time by informing the practice by text, email or in writing.
- The practice cannot guarantee the confidentiality of messages once they have left the practice. Therefore I understand that I will be responsible for others' access to my telephone and so to text or voice mail messages sent to me. These may contain information I consider confidential about myself, my surgery attendance or my health status.
- I understand that messages may come through to my mobile phone as SMS [text] messages or, if I have set my phone to divert or if I subscribe to this service but have no active mobile phone number, messages may come through to my landline as a voice mail.
- I understand that I must give reasonable notice of cancellation of appointments by text message. Reasonable notice is taken to be 4 working hours or more, with normal working hours being 8am to 6pm Monday to Friday and excluding bank holidays.